



Technical Bulletin #100218

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Affected Products: Solar Boost PV module charge controllers, including: SB2000E, SB50L, SB50DL, SB3048L, SB3048DL, SB3024iL, SB3024DiL, SB3024iL/DUO, SB3024DiL/DUO, SB2512i, SB2512iX, SB1524iX

Purpose: 5 Year Warranty Extension

Background:

Solar Boost charge controllers presently include a 1 to 3 year warranty depending on the product. Effective immediately all charge controller products listed above are provided with a full 5 year warranty per the terms below. This enhanced warranty coverage is retroactively provided to all affected products manufactured January 2010 or later at no additional cost.

FIVE YEAR LIMITED WARRANTY

Blue Sky Energy, Inc. (hereinafter BSE), hereby warrants to the original consumer purchaser, that the product or any part thereof shall be free from defects due to defective workmanship or materials for a period of five (5) years subject to the conditions set forth below.

1. This limited warranty is extended to the original consumer purchaser of the product, and is not extended to any other party.
2. The limited warranty period commences on the date the product is sold to the original consumer purchaser. For high volume OEM customers where it is not possible to match a product to a purchase date the limited warranty period commences on the manufacturing date of the product. A copy of the original purchase receipt identifying purchaser and date of purchase, must accompany the product to obtain warranty repairs.
3. This limited warranty does not apply to, and future warranty shall become void, for any product or part thereof damaged by; a) alteration, disassembly or application of a foreign substance, b) repair or service not rendered by a BSE authorized repair facility, c) accident or abuse, d) corrosion, e) lightning or other act of God, f) operation or installation contrary to instructions pertaining to the product, or g) cosmetic aging.
4. If BSE's examination of the product determines that the product is not defective the consumer shall be charged a test and evaluation fee of \$20 (less than 30 amp rating) or \$40 (30 amp rating or greater) and be responsible for all transportation costs and insurance related to returning the product to the consumer. The consumer is ultimately responsible for proper installation and operation of the product and BSE's prior troubleshooting assistance shall not serve as a waiver of the test and evaluation fee. The test and evaluation fee is subject to change without prior notice.
5. If within the coverage of this limited warranty, BSE shall repair or replace the product at BSE's sole discretion and return the product via standard ground transportation of BSE's choosing within the continental US. The consumer shall be responsible for all transportation costs and insurance to return the product outside the continental US, and for all transportation costs and insurance related to expedited return of the product. BSE's liability for any defective product or any part thereof shall be limited to the repair or replacement of the product. BSE shall not be liable for any loss or damage to person or property, or any other damages, whether incidental, consequential or otherwise, caused by any defect in the product or any part thereof.
6. Any implied warranty for merchantability or fitness for a particular purpose is limited in duration to the length of this warranty.
7. To obtain warranty repairs, contact BSE at 760-597-1642 to obtain a Returned Goods Authorization (RGA) number. Mark the outside of the package with the RGA number and return the product, postage prepaid and insured to the address below. The consumer is responsible for all transportation costs and insurance related to returning the product to BSE, and for any shipping damage which may void the warranty or increase the cost of repairs.

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